



NEWS RELEASE

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FOR IMMEDIATE RELEASE
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RTD Introduces One-Stop Shop Service

(Stockton, CA) – On January 5, San Joaquin Regional Transit District (RTD) opened its 'One-Stop Shop', a full-service call center where San Joaquin County residents can access comprehensive transportation options in one place. This program, federally funded through a 5317 New Freedoms (NF) grant, will provide information on transportation throughout the county and surrounding areas, including modes of transportation, route schedules, boarding and de-boarding locations, and fare information.

The One-Stop Shop is a specialized call center, open to the general public, but with an emphasis placed on serving seniors, low-income residents and persons with disabilities. Call center staff will provide information on public transportation, volunteer driver programs, private transportation providers, services provided by social service and public agencies, including those serving destinations outside the county, and specialized information upon request. RTD staff is conducting continuous outreach activities with social service, non-profit, and public agencies to educate and periodically update groups about the call center.

The One-Stop Shop is available to anyone interested in learning more about transit options and how to use them by calling (209) 955-8444 seven days a week from 8:00 a.m. to 5:00 p.m.

For more information or to schedule outreach please contact Mobility Manager Jean Foletta at (209) 955-8433, or Mobility Specialist Julie Bristow at (209) 955-8432. Visit us online at www.SanJoaquinRTD.com/onestopshop.

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